Every call transcribed. Every recording *scored*.

Live AI transcription, post-call compliance scoring on 100% of recordings, and an in-call AI Sales Coach, built around Medicare and insurance regulations.



How it works

1 Record

Every inbound and outbound call on every queue is recorded and stored to meet Medicare and state retention requirements.

2 Transcribe

Speech-to-text as the call happens, tuned for carrier names, plan types, and Medicare vocabulary. Searchable afterwards.

3 Score

Each recording is checked against your compliance ruleset. Flagged calls surface for supervisors with transcript and score side by side.

What the AI checks on every call

- Medicare Parts A and B verification
- Recording disclosure
- Consent to contact (TCPA)
- TPMO disclaimer
- Health information disclaimers
- Your agency, carrier, or state-specific questions

AI Sales Coach, in the call

Talking points, objection handlers, battle cards, and compliance prompts from your own playbook while the agent is still talking.

Search what was said

Find any call by phrase, agent, or disposition, then jump straight to that moment in the recording. Annotate and share clips.

$0.50 / hour

- Compliance analysis billed per call analyzed, from your prepaid wallet
- Transcription, scoring, and the AI Sales Coach are unlocked on every $50 seat

See it score one of your calls

agenttech.io/schedule-demo · (866) 415-6192 · contact@agenttech.io

SCAN TO BOOK